



# Call Your Physician First to choose the best place for care.

## When you're sick remember these 3 choices:

### 1. Always start with your doctor.

Did you know that you can call our office—even after hours—for medical advice? We can help you decide if you need to go see one of our doctors, go to Priority Care (urgent care), or go straight to the emergency department.

### 2. If it's not an emergency and you can't see your doctor, go to one of our TriHealth Priority Care (urgent care) locations or the nearest TriHealth Clinic at Walgreens.

TriHealth Priority Care is your urgent care option. These locations are part of the TriHealth system, which means that your medical record is shared between TriHealth Priority Care and your doctor. Locations are conveniently located in Anderson, Glenway, Liberty\*, Mason and Oxford. In most cases, the copay will be the same as your doctor's office copay.

Reserve your spot in line at [TriHealth.com/PriorityCare](https://www.trihealth.com/prioritycare)

TriHealth is also pleased to offer the TriHealth Clinics at Walgreens, another easy way to complete non-emergency visits with a physician, when your doctor is unavailable. Clinics are available in Colerain, Deer Park, Loveland, Norwood, Monfort Heights, Sharonville and Withamsville.

Visit [TriHealth.com/Clinic](https://www.trihealth.com/clinic) to learn more.

### 3. Of course, if it's a real emergency, you should always call 9-1-1.

Real emergencies include chest pains, uncontrolled bleeding or difficulty breathing. You can ask emergency responders to take you to a TriHealth emergency department closest to you:

- Bethesda Arrow Springs
- Bethesda Butler Hospital
- Bethesda North Hospital
- Good Samaritan Hospital
- Good Samaritan Western Ridge
- McCullough-Hyde Memorial Hospital

## Where to go for each condition:

### Doctor's office

The best place to start

- Colds, flu, earaches, sore throats
- Sprains, back pain, minor broken bones, or minor eye injuries
- Headaches, migraines, fever or rashes
- Minor cuts and burns
- Regular physicals, vaccinations, and screenings

### TriHealth Priority Care (urgent care), and

### TriHealth Clinic at Walgreens

When doctor is not available

- Wound care, stitches
- Broken bones, X-rays
- Minor burns
- Sprains and strains
- Cough, cold, asthma, flu
- Infections—strep, urinary, skin, lung

### Emergency Care

Very serious or life-threatening

- Chest pain lasting more than 2 minutes
- Shortness of breath
- Stroke symptoms
- Major broken bones
- Uncontrolled bleeding
- Fainting and seizures

\*Opening soon

# The right care when and where you need it

Take comfort in knowing that we're nearby with the right care you need right now. Our medical team is here to provide you with expert care, so you can get back to what matters most. It's another way TriHealth is honoring our mission to improve the health of the people we serve.

## TriHealth Primary Care

It's best to start with your primary care provider to determine the type of care you need. Primary care providers often have evening and weekend hours, as well as same-day sick visits. If you don't have a primary care provider, visit [TriHealth.com/PrimaryCare](https://www.trihealth.com/PrimaryCare)

## TriHealthNow

TriHealthNow connects you with a U.S. Board Certified doctor, 24/7/365, through the convenience of phone or video consults.

Available services:

- Cold and flu symptoms
- Allergies
- Pink eye
- Ear infection
- Respiratory infection
- Sinus problems
- Skin problems
- Other non-emergency conditions

Visit [TriHealthNow.com](https://www.trihealth.com) or your app store to download the TriHealth Now app today.

## TriHealth Priority Care - Urgent Care

Available services:

- Wound care/stitches
- On-site X-rays
- Broken bones/fracture evaluation
- Minor burn care
- Minor sports- and work-related injuries
- Cough, cold, asthma and flu
- Infections such as strep, urinary, skin and respiratory/lung
- Lab testing for these conditions on-site

To reserve your spot online, visit [TriHealth.com/PriorityCare](https://www.trihealth.com/PriorityCare)

## TriHealth Clinic at Walgreens

Available services:

- Vaccinations
- Administrative and sports physicals
- Health screenings & testing
- Illness, aches & pains
- Minor injuries
- Skin conditions
- Medication & treatments

To schedule an appointment online or to find a location near you, visit [TriHealth.com/Clinic](https://www.trihealth.com/Clinic)

## TriHealth Emergency Care

TriHealth offers 24-hour, full-service Emergency Care at six locations throughout Greater Cincinnati. All TriHealth emergency department physicians are board-certified in Emergency Medicine.

Available services:

- 24-hour comprehensive emergency care
- Comprehensive diagnostic services including CT and MRI
- Laboratory and pharmacy services
- Care for patients of all ages, from newborn to geriatric care with protocols based on age of patient seen
- Cardiology testing and stroke care
- Behavioral health specialists
- Center for Abuse and Rape Emergency Services (CARES)

To view locations or wait times, or to check in online, visit [TriHealth.com/Emergency](https://www.trihealth.com/Emergency)

