






Member resources: Your key to informed provider choices

With Imagine Health, you have the ability to choose any healthcare providers that work best for you. Given so many options, it's good to have someone on your side who can answer important questions such as...

-  Which healthcare providers are most convenient to my location?
-  Who has the best ratings from patients and other reputable sources?
-  Which providers are likely to accept my plan's reimbursement rates?

Have a question about your benefits? Your plan's member resources can help you with that as well. Simply call the member services number listed on your benefits ID card.

Count on complete care at one of Imagine's featured partners

If you contact member services to find top-quality care, you may want to ask about St. Elizabeth Healthcare or TriHealth. These partners offer:

- 10 hospitals
- 8 urgent care centers
- 7 ambulatory surgical centers
- Over 1,000 primary care physicians and specialists

In addition to these featured partners, you have access to more than 100 primary care physicians and specialists, and 4 additional urgent care centers who are also Imagine providers.

Helpful Resources

Imagine Health makes it easy to find the right care for your needs and budget.

- ✓ Choose Imagine Health partners for direct access to high-quality care - search for one now at providers.imaginehealth.com or download the mobile app
- ✓ Know you have price protection wherever you go for healthcare
- ✓ Count on support you need to make informed provider choices - get live help when you call the number on your benefits ID card

Have questions? Call the member services number on your benefits ID card.